Mission

CAP Agency assists and empowers people to achieve social and economic well-being in partnership with our community.

Our Goals

- A strong, healthy, community of connected individuals and families
- Accessible, high-quality education
- Safe and stable housing and energy support
- Fulfilling employment for all
Dear Friends of CAP,

There's one thing that can always be said about change: it's inevitable. Sometimes change is straightforward and easy to accept. Other times—like this past year—change can be challenging and stressful. And while it may at times be uncomfortable, change also forces us to grow and adapt in ways we never expected or even thought possible.

Here at CAP, that's exactly what happened. At the start of the pandemic, with guidance from the board and CAP’s senior leadership team, our services went uninterrupted, despite a rapid transition to virtual service provision. In the face of social distancing restrictions, we never had to compromise our mission or our promise to neighbors in need. Our most vulnerable neighbors continued to trust and turn to CAP for help in an incredible time of uncertainty, which speaks to the talent and empathy of our staff. Despite meeting individuals, families, and seniors through Zoom, our team of dedicated professionals were able to develop the connections and relationships that so deeply define CAP’s values.

When reflecting on this past year, we see resilience—from our staff and clients—and an unwavering commitment to strengthening the communities within Scott, Carver, and Dakota counties. In spite of the loss and grief, the disruptions to our routines, and distance from our loved ones, we see three things as a constant: connections, change, and community. And we promise you, no matter the circumstances, CAP will always adapt to the changing needs of our neighbors, provide invaluable connections to resources and support, and put our community at the center of everything we do.

Thank you for your support,

Chris Hansen, Board of Directors, Chairperson
Jeff Hansen, Executive Director

Since 1965, CAP has been dedicated to creating strong, healthy communities of connected individuals and families. We work towards this goal through a portfolio of 20+ integrated programs—strengthened by community partnerships—across four key areas aimed at fostering stability and independence:

**Food and Nutrition**
Meets the growing demand for food and groceries in our service area through our Food Shelf, Food Distributions/Pop-ups and Mobile Food Shelf, Senior Nutrition and Meals on Wheels, and SNAP and WIC Benefits Assistance programs.

**Housing and Emergency Services**
CAP is 1 of 3 Coordinated Entry Services (CES) Access Points for people experiencing homelessness in the Scott and Carver counties. We fill gaps in available services through transitional and permanent housing services; direct housing, energy and crisis financial support; and motel voucher program, which temporarily places unhoused individuals and families in motel rooms.

**Prevention and Crisis Intervention**
Threefold programming to support wellbeing and prevent violence in families, consisting of crisis childcare resources, parent support groups, and child welfare advocacy.

**Education**
CAP’s Education programs focus on development and school readiness for children and their caregivers through Early Head Start (for parents and their children ages 0-3) and Head Start (for ages 3-5).
2020 Financials

Income
- Grant Revenue: 87%
- Program Income: 6%
- Donations: 6.5%
- In-kind Contributions: 0.5%

Expenses
- Management and General: 11%
- Fundraising and Development: 0.5%
- Childhood Education: 30.5%
- Energy Assistance: 7%
- Housing Programs: 18%
- Food Programs: 28%
- Community Service Programs: 2%
- Other Programs: 3%

To request audited financial statements or CAP Agency’s 990, please email: development@capagency.org

Thank You
CAP’s staff and Board of Directors express our appreciation for all donors who gave in 2020. Whether you donated financially or with gifts to Hope for the Holidays or our food shelf, your contributions made CAP’s work possible. Your generosity enables CAP to connect our neighbors with the resources they need now and the tools to create a better future. Thank you for supporting our community through a donation to CAP in 2020.

Volunteers
We are grateful to our network of CAP volunteers whose continued dedication brings our mission to life. In 2020, your service helped create meaningful experiences for clients in our food shelf, seniors receiving hot meals, shoppers at our thrift store, and students and parents from our early education programs. Thank you for investing your time and talent to empower our neighbors and community.

Board of Directors
- Mike Beard
- Amy Donaldson
- Gayle Degler
- Sachin Isaacs
- Courtney Johnson
- Lillian Somuah
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- Darin Nelson, Treasurer
- Betty Potasnak, Secretary

Senior Leadership Team
- Amber Butcher
- Eric Gentry
- Laura Gilkey
- Jeff Hansen
- Jackie Lara
- Molly Tellijohn
Service Statistics

Nutrition and Senior Services
Our programs meet the growing demand for food and culturally-specific groceries in the tri-county area

Food Shelf
- 1,500,000 pounds of food to 9,000 families and 35,000 individuals
- 20,000 families served during 48 pop-up food distribution events
- 138,215 meals delivered to 879 seniors
- 75,000 individuals in Latinx communities served through Esperanza

Housing and Energy
Crisis intervention programs provide shelter, financial support, and fill gaps in available services

Housing Support
- 57 households supported with housing emergencies
- 119 individuals (63 adults and 56 children) supported with housing emergencies
- Partners include Dakota County SHU, Dakota County Community Development Agency, Scott County Community Development Agency, Avivo, Guild, CATCH, Mental Health Resources, HUD, and MN Housing

Crisis Intervention Program
- 73 households supported with crisis intervention resources
- Partners include Dakota Electric, MN Valley Electric, Shakopee Public Utilities, Lowe’s (Shakopee), and Total Home Solutions

Education and Childcare
We offer developmental and school readiness programs for children ages 0-5, and their caregivers

Crisis Nursery
- 56 childcare placements and responded to 220 support requests
- 1,669 hours of childcare provided including 21 days of overnight care
- 112 individuals from 39 families served the crisis nursery
- 25 home visits and 16 families served with case management
- 62 backpacks delivered to 36 families

Early Head Start / Head Start
- 60 educators completed Head Start orientation
- 88% of Early Head Start participants met or exceeded expected outcomes
- 74% of Head Start participants met or exceeded expected outcomes
- 85% of Head Start participants completed dental exams
- Provided a 6-week virtual summer program for kindergarteners